

Authorisation to Your Claim Matters

I/We authorise Victor Hydon Ltd, trading as Your Claim Matters (company number 09086740) (FCA Firm reference number 833758 www.fca.org.uk/register), to act on my/our behalf in respect of my/our request for information regarding a mis-sold Payment Protection Insurance Policy and/or unfair/unlawful charges and/or excessive secret commission added to any account(s).

Instructions of Authority

This letter is my/our instruction to you, the Company, to deal directly with Victor Hydon Ltd, trading as Your Claim Matters, in respect of my/our data subject access request. I/We understand and acknowledge that a full Data Subject Access Request under GDPR, as tailored by the Data Protection Act 2018, will be made on my behalf. This means that I/we have a legal right for a full copy of the personal and financial data (or specific information as detailed in the attached letter) held by the lender on me to be sent to my representative, Your Claim Matters. I/We expressly authorise that you, the Company, release to Your Claim Matters any information as requested by them (including, but not limited to my/our personal data) whether confidential or otherwise. I/We acknowledge that I/we could request information directly from you, the Company, but I/We have instead opted to transfer our claim(s) to Your Claim Matters. I/We authorise that a copy of this letter of authority shall have the same validity as the original. This letter of authority applies to all accounts (current and past) with your company. I/We understand that, in addition to the present letter of authority, I/We will need to provide further information about the underlying product(s), service(s) and where known, specific account number(s) being complained about. This letter of authority supersedes any, and all previous forms of authority against the company. In addition, I/we give you, the company, the authority to cease sending correspondence to any previously appointed Claims Management Company or any third party associated with my/our complaint.

Instructions to Third Party

I/We give authorisation for Your Claim Matters to contact any third party, including credit reference agencies, in order to gain information which may be needed to progress my/our request for information. Furthermore, I/we give consent to the third party to release any information as requested by Your Claim Matters.

Declaration of Truth

I/We confirm that the information given in this form is true to the best of my/our knowledge.

Terms of Engagement

You should only sign this document if you have read and accept the Your Claim Matters' Free PPI Check Terms and Conditions (available at: <https://yourclaimmatters.co.uk/terms-and-conditions/>) and wish to give them full authority to request information on your behalf.

Use of Your Signature:

Your signature will be applied to a Letter of Authority which will be sent to the lenders you have indicated previously to investigate whether you may now be able to make a claim for Plevin PPI. If we find that you may be eligible to make a Plevin PPI claim, we will refer your claim to one of our partner law firms and your signature will be applied to all documentation necessary to investigate your claim(s).

Important - Keeping You Informed:

We will use your contact details to keep in touch with regard to your claims.

We will also send you future communications by post, telephone, email, text message or social media messaging (including WhatsApp and Facebook Messenger) relating to our similar products and services which include, but are not limited to, financial claims, legal claims, tax claims. To opt out of these communications or to change your preferences please email compliance@yourclaimmatters.co.uk or you can write to us at Compliance Team, Your Claim Matters, 84 Salop Street, Wolverhampton, WV3 0SR. Our privacy policy is available at www.yourclaimmatters.co.uk/privacy-policy.

To view our privacy policy please go to: www.yourclaimmatters.co.uk/privacy-policy/